

# Conditions of cancellation

Cancellation should be made by letter or e-mail.

If you cancel your reservation more than 56 days before departure the deposit will not be refunded.

If you cancel your booking after you have paid in full the following cancellation charges will be made:

- between 43 and 56 days before departure: 40% of the holiday cost
- between 29 and 42 days before departure: 60% of the holiday cost
- between 15 and 28 days before departure: 80% of the holiday cost
- 14 days or less before departure (or fail to join the holiday): 100% of the holiday cost.

Kamisak Ltd reserves the right to cancel a journey in the event that the charges applicable are in default.

Kamisak Ltd reserves the right to alter the excursion programme in accordance with prevailing weather conditions, such as:

- extreme cold (in excess of  $-30$  degrees °C.)
- blizzards, heavy snowfall
- unexpectedly warm weather, e.g., slushy snow, non-frozen lake

or other reasons such as:

- bad physical condition of a customer !

Based on safety reasons, in such cases we may return to the same cottage of departure and spend more nights in the same cottage and/or reduce the number of kilometres relative to the excursion.

The estimated duration of tours as indicated on our lists are standard times and can vary according to weather conditions. Delays may occur for unforeseen reasons. Kamisak Ltd. cannot be made responsible for losses that a client may face due to delay, regardless whether the loss is direct or indirect.

The guide responsible of the tour has the right to cut short the tour for part of one or several participants if their behaviour is a safety risk for them self, for other participants or for dogs or if they are under the influence of alcohol or drugs. In such case full remittance of the tour will be charged.

In the event that a client, through events beyond the control of Kamisak Ltd e.g., illness, wishes to interrupt his/her journey, remittance shall not be returned. In case of interrupting a tour, transfers from and to wilderness produce costs 150 EUR for the client. In this case client is also responsible to provide a temporary accommodation for himself. The client is to carry personal travel insurance against accident and illness.

Kamisak Ltd has the right to cancel the excursion in case of force majeure. Customer has then right to get back remittance in full.